

Transforming Research Support Programme

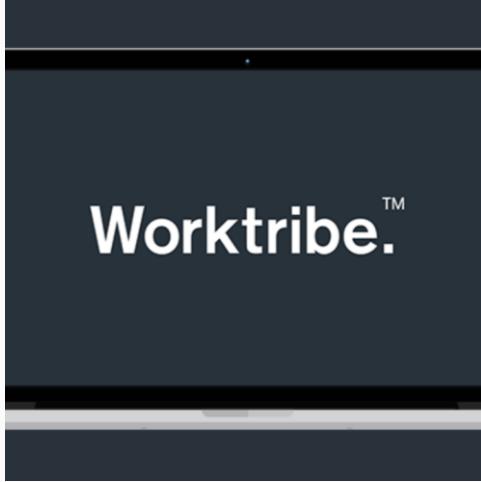
Looking ahead to 2025

Update to RGUG

12 February 2025



Four key things you can expect from the TRS programme in 2025



- **Launch post-award module (targeting July 2025 for all schools and institutions)**
- **Why?** To make it easier for the research community to manage projects and meet monitoring and reporting requirements using the same system
- **Implementing a system upgrade in March 2025**
- **Why?** To incorporate the latest features developed by Worktribe and make sure we're not using an out-of-date version. Also necessary to maintain support from Worktribe
- **Improving and finishing what's been started with pre-award and contracts:**
- **Why?** We know there are things to improve. We're working through lots of feedback.
- Other developments: User access for staff who still need it, decommissioning old systems, and enhancing reports
- **A case for further investment in developing research support services**
- Will be finalised during the Lent term and presented to Planning and Resources Committee in March 2025

Your guide to getting the right support from the Cambridge Research Office - three main routes

1 - Support for grant applications, contracts, post-award and related processes.

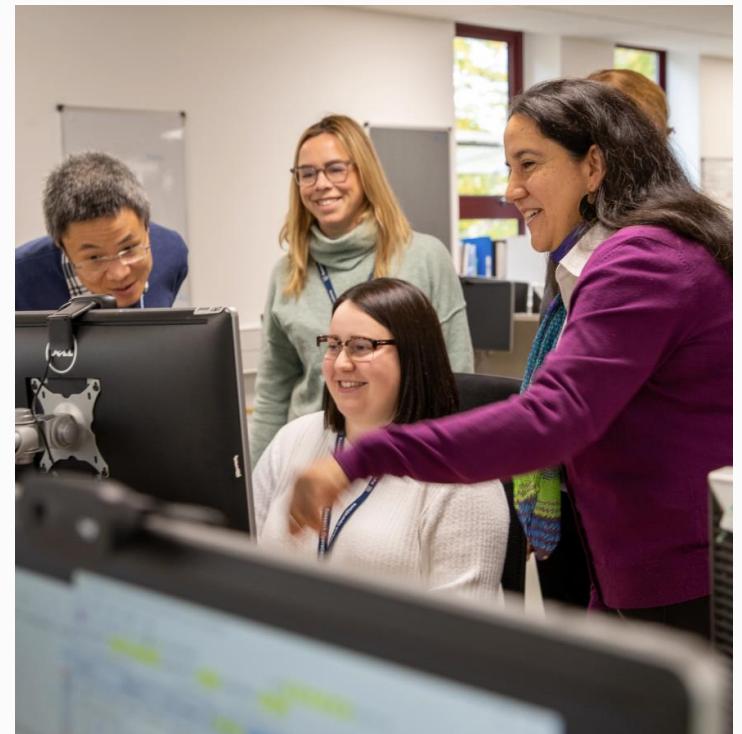
- Tag the appropriate person in Worktribe comments (preferred if relating to a specific project or contract) or ;
- Email the relevant team if unsure (see [contact details on the Research Operations Office website](#)).

2 - Worktribe access, technical system issues and requesting new/changes to Funders and Organisations.

- Email the Cambridge Research Office Service Desk: cro_servicedesk@admin.cam.ac.uk.
- Please note: many legacy Funders and Organisations will not have been transferred to Worktribe. You are encouraged to check the system early in case a request is needed for set up and use the [New Funder or Collaborator Form](#) available on [Sharepoint](#).

3 - Worktribe feature and system improvement requests.

- Use the [dedicated 'Worktribe feature request' online form](#). We can make some changes ourselves, and forward other requests to Worktribe Ltd, which regularly reviews feedback from universities like ours to consider for future system upgrades.



Communications and engagement: what to expect



- Direct communications to post-award colleagues coming soon – expect an initial update by end of February
- Regular engagement groups (Grant Management Consultation Group, Worktribe Champions and School/Institution Worktribe Readiness Groups) to include new post-award members
- When we transition to business-as-usual and these engagement groups finish, we expect that RGUG and RGA Community of Practice will be important channels for maintaining momentum – some time to go yet though!

What's new on Worktribe page – coming soon

- Page on the 'Using Worktribe' Sharepoint for all the latest reports, features and improvements
- Link will be shared in Research Operations Office bulletin soon



Any questions?

Keep in touch:

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Email us at

 transformingresearchsupport@admin.cam.ac.uk